

Villa Belle Epoque – House rules

1. Villa Belle Epoque offers accommodation including breakfast.

The Villa has 4 rooms that belong to the B&B. Located on the first floor of the house.

Two additional holiday homes are located on the property, where breakfast can be booked.

2. Check-in times are between 15:00 and 18:00, these hours can only deviate if approved by the hotel owner!

18-19h = 25€ supplement

19-20h = 32€ supplement

20-21h = 45€ supplement

No access after 21h

3. All rooms and holiday homes are non-smoking. Smoking is only possible at the indicated location.

4. We offer towels and bed linen that remain the property of the b&b.

2 small towels and 2 large towels per booked couple. These remain in the room.

5. The b&b is not a playroom, we wish to respect the peace and quiet of our guests at all times, both in common areas and in your own room.

6. Villa Belle Epoque cannot be held responsible for accidents, physical or material damage, loss of goods, or incorrect use in and around the building.

This also applies to accidents in the car park, or in the garden, or on the access roads to the location.

Villa Belle Epoque will not pay any compensation, nor can it be held responsible for damage or vandalism.

7. Damage in the room, or to equipment owned by the b&b, must be reported immediately. If any damage is discovered by staff after your stay, the user will have to pay compensation.

8. Pets are only allowed in the holiday homes, subject to a surcharge.

This must be reported in advance.

9. A booking can be made by e-mail, via a bongo bon/vivabox, via airbnb or booking.com.

10. Bookings made via bongo or vivabox need to be confirmed by e-mail by the user, this can be done by providing your desired dates, your bongo number and activation code. Your bongo will be activated on your requested dates and will be blocked in our calendar. Any bongo that has already been activated, can in no way be reclaimed!

Moving a date is no longer possible after activation, not even in case of force majeure (death, accident, bad weather, illness,...).

11. Bookings made via booking.com or airbnb must carefully check the additional house rules.

Other cancellation conditions apply via these channels.

These have been approved by the customer.

Villa Belle Epoque is called a 3rd party, and is only a user of these channels.

The imposed rules regarding cancellations or other problems should always be recorded with booking.com or airbnb!

12. A reservation is only confirmed when you have received a confirmation from the owner. A deposit must be paid before your booking is confirmed.

As soon as the deposit is in the account, or proof of payment, your reservation will be confirmed. In case of a last minute Booking by phone, e-mail, SMS or whatsapp, the Booking will only be final after confirmation and the client commits to pay the agreed amount on site by bank transfer or cash on arrival. If this agreement is not respected or if the client does not show up, Villa Belle Epoque reserves the right to claim the full amount or damages for the hours spent.

13. If you paid online with MasterCard, a first withdrawal is made immediately at the reservation and the second withdrawal is scheduled 7 days before arrival. If you cancel less than 7 days before arrival you will lose the total amount and no refund will be given. You can always cancel up to 7 days before arrival.

14. Under no circumstances will a deposit be refunded.

15. The staff may refuse clients access to the b&b in case of suspicion, drunkenness, or for any reason whatsoever.

Also those who do not respect the house rules.

16. Anyone who makes a reservation also agrees with all the house rules mentioned above.